

QuTech Customer Case Study

- ▶ **Client:** Defense Advanced Projects Agency (DARPA)
- ▶ **Client Scenario:** DARPA's Office of Management Operations Information Recourses Directorate (IRD) provides support for several custom business applications that are used by the technology offices responsible for carrying out the research to build information systems, aircraft, robots, spacecraft, microcircuits, lasers, sensors, rifles, advanced networks, medical devices, and more. A contractor was needed to support and enhance the business applications to improve overall efficiency in the technology offices.
- ▶ **QuTech Solution:** DARPA has used QuTech's expertise in front-end requirements gathering, quality assurance and systems implementation on several maintenance releases of the Broad Agency Announcement (BAA) and the Technical and Financial Information Management System (TFIMS) applications. We worked closely with the development team to define requirements and to perform testing to ensure that requirements were accurately implemented.

QuTech's software engineering support in all areas of the development lifecycle has led to the successful deployment of major upgrades to some of the agency's most significant business applications such as BAA and TFIMS. Our business analysis and design processes have become the model for the agency.

- ▶ **Client's Comments:** *Leslie W (QuTech) inspires faith in IRD. She is pleasant, helpful, and knowledgeable. Most of all, she is responsive. We thought it appropriate to report our positive experience up the chain.*

Mike D
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