

QuTech Customer Case Study

- ▶ **Client: National Park Service (NPS), Denver Data Center**
- ▶ **Clients Issues:** The National Park Service, Denver Data Center maintains a library of more than a million images of NPS infrastructure drawings in it's legacy Technical Information Center. The vast library was not easily searched to allow reuse of the drawings. The National Park Service required contractor support to develop and implement a "google-like" interface for locating images in the Technical Information Center library.
- ▶ **QuTech Solution:** QuTech's support of the National Park Service has encompassed a wide range of support including WAN management, Help Desk and Desktop support services, Web Development, Database Management, Microsoft System Management Server (SMS) planning and deployment, and Windows Server Infrastructure support. QuTech had been providing AutoCAD support to produce many of the drawings in the Technical Information Center system, so we were well-position to develop a web portal to allow NPS users to search the vast amount of bibliographic data and drawings in the Technical Information Center. By integrating our AutoCAD expertise with a web-based electronic records management solution, we were able to provide the NPS with a valuable tool to reuse the data they had been accumulating in the data library, saving them time and money in the process. The integration of QuTech's technical expertise with our excellent understanding of the NPS mission, objectives, and constraints provided us with the best vantage point for addressing this and other problems in the organization. NPS is just one example of QuTech's long-term commitments to our customers as we have provided them IT Technical and Project Management support for more than a decade and continue to do so now.
- ▶ **Client's Comments:** *Bruce L is an outstanding QuTech employee working here at the Denver Service Center and National Information Systems Center, National Park Service...Bruce professionally and technically guided the (electronic records management) project from its inception through recommendations to a very high level Departmental Assistant Secretary*

*Edie R
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